

## Watchdog Report for April 2008

Total Watchdog disputes received for the month:	348
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	186
Total Watchdog complaints that were closed for the month:	287
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	21
Email sent without permission	70
Shared personal information	33
Unable to close account	17
Unable to contact licensee	8
Unauthorized Profile with My Information	37
<b>TOTAL</b>	<b>186</b>

## Resolution of Watchdogs (Closed)

Consumer withdrawal of complaint	5
Duplicate of open complaint	7
Non-privacy issue	75
No consumer response	43
PII deleted and/or Account closed	44
Unsubscribed	5
Consumer education	24
Permission not granted	73
Action taken without TRUSTe involvement	3
Changes required to site	2
No action required	1
<b>TOTAL</b>	<b>287</b>