

## Watchdog Report for August 2007

Total Watchdog disputes received for the month:	282
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	145
Total Watchdog complaints that were closed for the month:	246
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	24
Email sent without permission	36
Shared personal information	26
Unable to close account	26
Unwanted email	3
Unable to contact licensee	3
Unauthorized Profile with My Information	27
<b>TOTAL</b>	<b>145</b>

## Resolution of Watchdogs (Closed)

Invalid complainant email	8
Changes required to the Site	1
Consumer withdrawal of complaint	4
Duplicate of open complaint	4
No action	1
Non-privacy issue	63
No changes required	29
No consumer response	37
PII deleted and/or Account closed	18
Unsubscribed	12
Permission not granted	69
<b>TOTAL</b>	<b>246</b>