

## Watchdog Report for December 2007

Total Watchdog disputes received for the month:	307
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	144
Total Watchdog complaints that were closed for the month:	233
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	26
Email sent without permission	32
Shared personal information	29
Unable to close account	29
Unwanted email	1
Unable to contact licensee	7
Unauthorized Profile with My Information	20
<b>TOTAL</b>	<b>144</b>

## Resolution of Watchdogs (Closed)

Invalid complainant email	10
Consumer withdrawal of complaint	2
Non-privacy issue	82
No consumer response	20
PII deleted and/or Account closed	14
Unsubscribed	4
Consumer Education	22
Permission not granted	79
<b>TOTAL</b>	<b>233</b>