

## Watchdog Report for February 2008

Total Watchdog disputes received for the month:	355
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	171
Total Watchdog complaints that were closed for the month:	265
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	26
Email sent without permission	46
Shared personal information	37
Unable to close account	19
Unable to contact licensee	10
Unauthorized Profile with My Information	33
<b>TOTAL</b>	<b>171</b>

## Resolution of Watchdogs (Closed)

Consumer withdrawal of complaint	4
Duplicate of open complaint	7
Non-privacy issue	87
No consumer response	18
PII deleted and/or Account closed	19
Unsubscribed	9
Consumer Education	17
Permission not granted	104
<b>TOTAL</b>	<b>265</b>