

## Watchdog Report for March 2008

Total Watchdog disputes received for the month:	286
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	137
Total Watchdog complaints that were closed for the month:	220
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	26
Email sent without permission	25
Shared personal information	30
Unable to close account	22
Unable to contact licensee	5
Unauthorized Profile with My Information	33
<b>TOTAL</b>	<b>137</b>

## Resolution of Watchdogs (Closed)

Consumer withdrawal of complaint	1
Duplicate of open complaint	4
Non-privacy issue	35
No consumer response	18
PII deleted and/or Account closed	26
Unsubscribed	1
Consumer Education	13
Permission not granted	81
<b>TOTAL</b>	<b>220</b>