

## Watchdog Report for October 2007

Total Watchdog disputes received for the month:	251
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	114
Total Watchdog complaints that were closed for the month:	212
<b>Privacy related issues: TRUSTe Diagnosis</b>	
Unable to Unsubscribe	22
Email sent without permission	28
Shared personal information	16
Unable to close account	17
Unwanted email	1
Unable to contact licensee	9
Unauthorized Profile with My Information	21
<b>TOTAL</b>	<b>114</b>

## Resolution of Watchdogs (Closed)

Invalid complainant email	8
Audit completed	1
Duplicate of open complaint	2
Non-privacy issue	85
No changes required	10
No consumer response	18
PII deleted and/or Account closed	16
No action	2
Licensee deactivated	1
Unsubscribed	8
Permission not granted	61
<b>TOTAL</b>	<b>212</b>