

Watchdog Report for September 2007

Total Watchdog disputes received for the month:	257
Total licensee complaints filed during period - privacy related (TRUSTe Diagnosis)	117
Total Watchdog complaints that were closed for the month:	203
Privacy related issues: TRUSTe Diagnosis	
Unable to Unsubscribe	15
Email sent without permission	27
Shared personal information	23
Unable to close account	18
Unable to contact licensee	11
Unauthorized Profile with My Information	23
TOTAL	117

Resolution of Watchdogs (Closed)

Invalid complainant email	6
Changes required to the Site	1
Consumer withdrawal of complaint	1
Changes required to Site & Privacy statement/practices	1
Non-privacy issue	78
No changes required	12
No consumer response	5
PII deleted and/or Account closed	18
Unsubscribed	7
Permission not granted	74
TOTAL	203